



# Utility Rate Assistance Program (URAP) Application for Residential Customers

**1. CUSTOMER INFORMATION:** *(please print clearly)*

City of Riverbank Account Number \_\_\_\_\_

Name \_\_\_\_\_

Telephone \_\_\_\_\_

Home Address *(Do NOT use a P.O. Box)* \_\_\_\_\_

Apartment # \_\_\_\_\_

City \_\_\_\_\_

Zip Code \_\_\_\_\_

Mailing Address *(If different from home address)* Apartment # \_\_\_\_\_

City \_\_\_\_\_

Zip Code \_\_\_\_\_

**2. NUMBER OF PERSONS IN HOUSEHOLD:** \_\_\_\_\_

Attach a copy of an accepted form of identification for each household member. *(See instructions on back of application)*

**3. TOTAL ANNUAL GROSS HOUSEHOLD INCOME:** *(All sources before taxes.)* \$ \_\_\_\_\_

**4. HOUSEHOLD INCOME SOURCES:**

You must report all income sources for each person who resides in this household. Check all income sources below that household members receive and **attach documentation for each income source.**

*(See instructions on the back of this application.)*

Gross wages and/or gross profits from self-employment

Disability or Workers Compensation payments

Interests/Dividends from: savings, stocks, bonds, or retirement accounts

Unemployment benefits

Pensions

Scholarships, grants or other aid for living expenses

Spousal or Child Support

Social Security

Insurance or legal settlements

General Assistance, cash and/or other income

SSP or SSDI

Rental or royalty income

**5. DECLARATION and APPLICATION CHECKLIST:** *(please read and sign)*

**I certify under penalty of perjury** that the information on this application is truthful and correct. I have read and understand the requirements of the Utility Rate Assistance Program and agree to provide proof of income in order to participate. I agree to notify the City of Riverbank of any changes to my household or income that may affect my eligibility for assistance.

I have included an accepted form of identification for each adult member of the household.

I have included accepted proof of income to verify the gross annual household income.

I have hidden or removed the first five digits of any Social Security number on the documentation submitted.

**Applicant's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**6. SEND completed application and all required documentation:**

**BY US MAIL to:**  
City of Riverbank  
Finance Department  
6707 Third Street  
Riverbank, CA 95367

**OR**

**In Person:**  
City of Riverbank  
Finance Department  
6617 Third Street, Riverbank, CA 95367

Normal processing time is 2-3 weeks.

**If your application is approved, your URAP discount will take effect the next full billing cycle.**

**FOR OFFICE USE ONLY**

DATE RECEIVED	ELIGIBLE?		PROCESSED BY:	DATE:
	YES	NO		
COMMENTS _____				



# Utility Rate Assistance Program (URAP) Application Instructions

## PROGRAM SUMMARY

The City of Riverbank offers its Utility Rate Assistance Program (URAP) to assist low-income senior & low-income permanently-disabled residential residents with their water and sewer bill. For qualifying residents, Riverbank will discount \$22 of the base bimonthly water service charge and \$16 of the base bimonthly sewer charge for eligible households. Households must meet the program income guidelines shown in the table at right in order to qualify for the program. The program is based on a first-come, first serve basis and is dependent upon funding availability. **If your application is approved, your URAP discount will take effect the next full billing cycle.**

URAP 2018 Income Guidelines	
Number of Persons in Household	Household Annual Income <i>(all income sources before taxes)</i>
1	\$21,700 or less
2	\$24,800 or less
3	\$27,900 or less
4	\$31,000 or less
5	\$33,500 or less
For each additional person, add:	\$2,500

## PROGRAM REQUIREMENTS

1. Applicant must be a senior, age 65 or older, -or- permanently-disabled.
2. It must be a residential account.  
*(The property cannot be a commercial property, duplex, triplex, four-plex, mobile home park or apartment building with a single meter).*
3. Home must have an individual water meter.
4. The City of Riverbank bill must be in your name.
5. You must live at the address where the discount will be received.
6. Your household must meet the URAP income guidelines in the table above. These guidelines are based on the HCD Annual Income Limits currently in effect at the time your application is submitted.
7. You cannot be claimed as a dependent on another person's income tax return *(other than your spouse)*.
8. You must submit a copy of the California Driver's License or California ID for **each adult household member**: *(Social Security cards are **not** an accepted form of identification).*
9. You must **verify the household gross annual income** by submitting:
  - Last year's tax return (1040, 1040A, or 1040-EZ) including all Schedules C and E filed with the return
  - Social Security/pension benefits statement, SSI letter, which is obtained by calling 1-800-772-1213.
  - Two most recent paystubs (if applicable)
  - Copies of any other source of income indicated in Question #4 of the application

**Note:** For your protection, please **hide or remove the first five digits of any Social Security number** on anything you submit.
10. You must notify the City of Riverbank if your household no longer qualifies for the URAP.
11. You are required to recertify your eligibility every two (2) years.

## FOR MORE INFORMATION

Call (209) 863-7109

Email: [finance@riverbank.org](mailto:finance@riverbank.org)

Website: [www.riverbank.org](http://www.riverbank.org)