

City of Riverbank / Ciudad de Riverbank

Utility Rates / Tarifas de Utilidades
01/01/26



Water / Agua:	\$54.14	First 7,480 gallons / Primeros 7,480 galones
	\$0.00084	per gallon on remaining por galón restante
Sewer / Drenaje:	\$190.24	Flat Rate Precio Fijo
Trash / Basura:	\$51.28	Flat Rate / Precio Fijo
Organics / Orgánicos:	\$25.98	Flat Rate / Precio Fijo

(Minimum / Mínimo \$321.64 - every 2 months / cada 2 meses)

\$50.00 disconnection fee will be required if service is disconnected for Non-payment.
Serequerirá un cargo de desconexión de \$50.00 si el servicio se desconecta por falta de pago.

Pay by Phone with Xpress Bill Pay

No additional fees are charged for using this service



Call 1-866-775-9603



Online: xpressbillpay.com

** Make sure you have your current bill on hand**

Step 1: Provide account and payment information

Step 2: Receive confirmation number

**Payments are posted daily.*

For technical support call 1-800-766-2350

Pague por Teléfono con Xpress Bill Pay

No habra cargos adicionales para utilizar este servicio



Llamar a 1-866-775-9603



Por internet: xpressbillpay.com

Asegúrese de tener su factura actual con usted

Paso 1: proporcione su numero de cuenta e información de pago

Paso 2: Recibira número de confirmación

**Los pagos se publican diariamente.*

Para soporte técnico llame a 1-800-766-2350

City of Riverbank Utility Billing Calendar 2026

January						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

 City Offices Closed

Process		Jan-25	Mar-25	May-25	Jul-25	Sep-25	Nov-25
Bills Mailed		1/5/2026	3/2/2026	5/1/2026	7/1/2026	9/1/2026	11/2/2026
Bills Delinquent		1/12/2026	3/9/2026	5/8/2026	7/8/2026	9/8/2026	11/9/2026
Late Fees		2/10/2026	4/7/2026	6/9/2026	8/6/2026	10/7/2026	12/8/2026
10-Day Disconnect Notice		3/4/2026	4/27/2026	6/25/2026	9/2/2026	11/4/2026	12/30/2026
48-Hour Door Hanger (When there is mail return)		3/12/2026	5/7/2026	7/1/2026	9/10/2026	11/13/2026	1/8/2027
Disconnection Day		3/17/2026	5/12/2026	7/7/2026	9/15/2026	11/17/2026	1/12/2027

Maximum Five-Year Sewer Rates

Proposed Rates Maximum	Current	Approved Maximum Rates Effective On or After				
Wastewater Rates	Rates	Jan. 1, 2023	Jan. 1, 2024	Jan. 1, 2025	Jan. 1, 2026	Jan. 1, 2027
Residential Sewer Rates						
Monthly Fixed Rate	\$49.48	\$58.39	\$68.90	\$81.30	\$95.12	\$109.39
Commercial Sewer Rates						
Min. Monthly Base Charge	\$49.48	\$58.39	\$68.90	\$81.30	\$95.12	\$109.39
Volumetric Rates (\$/Gallon) for Usage Greater Than 7,480 Gallons per Month*						
<u>Group 1</u>	\$0.002512	\$0.002964	\$0.003498	\$0.004128	\$0.004830	\$0.005555
Schools w/o cafeterias, Offices						
<u>Group 2</u>						
Commercial, hospitals, extended care facilities, markets (w/o deli's), automobile shops	\$0.003350	\$0.003953	\$0.004665	\$0.005505	\$0.006441	\$0.007407
<u>Group 3</u>						
Schools w/ cafeterias, Restaurants, Short order facilities, markets w/ deli's	\$0.004523	\$0.005337	\$0.006298	\$0.007432	\$0.008695	\$0.009999
<u>Group 4</u>						
Restaurants w/ full kitchens	\$0.007370	\$0.008697	\$0.010262	\$0.012109	\$0.014168	\$0.016293

*Volumetric charges do not apply to residential customers



NEW & CURRENT OUTDOOR WATER USE POLICY

(Effective 06/13/2017 – Pass this information on to your landscaper!)

1. LANDSCAPE IRRIGATION SCHEDULE (Use of sprinkler system allowed)

(A) **SUMMER SCHEDULE:** Is the period from April 1st through October 31st.

(B) ***Summer Restrictions (Limited to watering three (3) days per week):***

- (1) No landscape irrigating between **10:00 a.m. and 7:00 p.m.**
- (2) ***Odd-numbered addresses:*** Irrigation is allowed only on Wednesday, Friday, and Sunday before 10:00 a.m. and after 7:00 p.m.
- (3) ***Even-numbered addresses:*** Irrigation is allowed only on Tuesday, Thursday, and Saturday before 10:00 a.m. and after 7:00 p.m.
- (4) Landscape irrigation is prohibited at all times on Monday.
- (5) Landscape irrigation is prohibited within (48) hours after a measurable rainfall event ends, regardless of the permitted aforementioned summer watering schedule.
- (6) Drip or micro-spray irrigation systems are exempt from the restrictions.

(C) **WINTER SCHEDULE:** Is the period from November 1st through March 31st.

(D) ***Winter Restrictions (Limited to watering one (2) day per week):***

- (1) No landscape irrigating between **10:00 a.m. and 4:00 p.m.**
- (2) ***Odd-numbered addresses:*** Irrigation is allowed only on Wednesday and Sunday before 10:00 a.m. and after 4:00 p.m.
- (3) ***Even-numbered addresses:*** Irrigation is allowed only on Tuesday and Saturday before 10:00 a.m. and after 4:00 p.m.
- (4) Landscape irrigation is prohibited at all times Monday, Thursday, and Friday.
- (5) Landscape irrigation is prohibited within (48) hours after a measurable rainfall event ends, regardless of the permitted aforementioned winter watering schedule.
- (6) Drip or micro-spray irrigation systems are exempt from the restrictions.

- (A) **No Excessive Water Flow or Runoff.** Watering or irrigating any lawn, landscape or other vegetated area in a manner that causes or allows excessive water flow or runoff onto an adjoining street, alley, gutter or ditch is prohibited.
- (B) **Obligation to Fix Leaks, Breaks or Malfunctions.** Excessive use, loss or escape of water through breaks, leaks or other malfunctions is prohibited and should be immediately corrected to stop the waste of water.

2. OTHER OUTDOOR WATER USE

- (A) **Vehicle Washing.** The washing of commercial and noncommercial privately owned automobiles, trucks, trailers, motor homes, boats, buses, and other types of vehicles is restricted to the use of a hand-held bucket and quick rinses using a hose with a quick-acting positive shut-off nozzle.
 - (1) Vehicle washing is limited to one (1) washing per car, per week.
- (B) **Washing Exterior Surfaces.** There shall be no washing of building exteriors, mobile home exteriors, sidewalks, patios, driveways, gutters or other exterior surfaces, unless it is done for health and safety reasons (e.g., to wash animal waste, mold, etc.) and done with the use of a quick-acting positive shut-off nozzle on the hose.

3. TEMPORARY WAIVER

The City may grant or conditionally grant a temporary waiver of the restrictions for existing potable water use otherwise prohibited under the policy, if it is determined that failure to grant such a waiver would cause an emergency condition adversely affecting the health, sanitation, and fire protection of the public or person requesting the waiver.

A temporary waiver may also be granted for one time outdoor activities that require the use of water, such as power washing to prepare for painting, the establishment of new landscape, new concrete work, etc.

- (A) Persons requesting a waiver from the provisions of the outdoor water use policy requirements shall file a temporary waiver application with the Public Works Superintendent or his/her designee.
 - (1) **Application.** The application form to file for a temporary waiver shall be provided by the City of Riverbank, and must be submitted to the Public Works Superintendent, or his/her designee.
 - (2) **Supporting Documentation.** The application may be accompanied by photographs, maps, drawings, or other relevant information.

- (B) Waivers granted by the City shall be for a short period of time and shall expire at the end of the period granted by the Public Works Superintendent or his/her designee. New applications for waivers must be filed for each reoccurrence.
- (C) No waiver shall be retroactive or otherwise apply to any previous violation and/or subsequent penalties of this policy that occurred prior to the issuance of the waiver.
- (D) **Approval Authority.** The Public Works Superintendent or his/her designee shall act upon any completed application for a temporary waiver no later than seven (7) business days after submittal. The request for a waiver may be approved, conditionally approved, or denied. The applicant shall be promptly notified in writing of any action taken. The decision made by the Public Works Superintendent or his/her designee shall be final.

4. HARDSHIP EXEMPTION

An exemption of the water use policy may be granted or conditionally granted by the City Manager or his/her designee due to extreme extenuating circumstances that would result in undue hardship to a person using water or to a property upon which water is used.

- (A) Persons requesting an exemption from the provisions of the outdoor water use policy restrictions shall file an application for exemption with the Public Works Superintendent or his/her designee.
 - (1) **Application.** The application form to file for an exemption shall be provided by the City of Riverbank, and must be submitted to the Public Works Superintendent, or his/her designee.
 - (2) **Supporting Documentation.** The application must be accompanied by photographs, maps, drawings, or other relevant information, including a written statement by the applicant indicating reasons why an exemption is sought.
 - (3) **Required Finding.** An application for an exemption shall be denied unless the City Manager, or his/her designee, finds, based on the information provided in the application and supporting documents, all of the following:
 - (a) That due to extreme extenuating circumstances a specific requirement would result in undue hardship;
 - (b) That the exemption does not constitute a grant of special privilege inconsistent with the limitations upon other residents and businesses;
 - (c) That because of the special circumstances applicable to the property or its use, the strict application of this policy would have a disproportionate impact on the property or use that exceeds the impacts to residents and businesses generally;

- (d) That the authorization of such exemption will not be of substantial detriment to adjacent properties, and will not materially affect the ability of the City of Riverbank to execute the purpose of this policy, and will not be detrimental to the public interest; and
 - (e) That the condition or situation of the subject property or the intended use of the property for which the exemption is sought is not common, recurrent or general in nature.
- (B) A granted or conditional granted exemption provides relief from the regulations for up to one year to the person and related property indicated on the application, which is subject for review at any time by the City. The exemption shall expire at the end of one year. The application process must be completed to request continued exemption relief.
- (C) **Approval Authority.** The City Manager or his/her designee shall act upon any completed application for exemption no later than ten (10) business days after submittal. The request for exemption may be approved, conditionally approved, or denied. The applicant shall be promptly notified in writing of any action taken. The decision made by the City Manager or his/her designee shall be final.

5. PENALTIES

- (A) Penalties for noncompliance with the outdoor water use policy as set by City Council resolution in accordance with the Riverbank Municipal Code Sections of Chapter 52, under Title V, are established as follows:
- (1) The first (1st) violation is a “warning”.
 - (2) The second (2nd) violation is a fine of thirty-five dollars (\$35).
 - (3) The third (3rd) violation is a fine of fifty dollars (\$50).
 - (4) The fourth (4th) violation is a fine of one hundred dollars (\$100).
 - (5) The fifth (5th) violation, and each subsequent violations thereafter, is a fine of two hundred dollars (\$200).
- (B) Pursuant to Riverbank Municipal Code, Section 52.34 (E)(2), an administrative citation may be reduced to a formal written warning and the related citation fines waived, or the citation may be entirely cancelled after review of the findings by the Public Works Superintendent or his/her designee.
- (C) **Payment of Fines.** Fines are due and payable upon the issuance of a citation. Any pending payment of a fine will be placed on the customer’s water bill until paid; which will be subject to a penalty in accordance with Section 52.64 of the Riverbank Municipal Code.

6. ADMINISTRATIVE APPEAL

- (A) ***Citation Appeal Hearing.*** Appeal hearings shall be conducted in accordance with the Water, Chapter 52, Section 52.34(G), under Title V of the Riverbank Municipal Code.
- (1) A citation appeal request form must be filed with the City Clerk within fifteen (15) days from the date the citation was issued, along with an administrative processing fee of \$25, which may be refundable.

For questions about the policy or appeals process contact the City Clerk

City of Riverbank

Office of the City Clerk / Elections
6707 Third Street • Suite A • Riverbank CA 95367
Administration Dept.: (209) 863-7122 • Direct: (209) 863-7198
E-mail: cityclerk@riverbank.org

For questions about the water use issues or requesting a waiver or hardship call the Water Division.

City of Riverbank

Public Works – Water Division
2901 High St • (209) 869-7128
Mailing address: 6707 Third Street • Riverbank CA 95367

WATER CONSERVATION. Governor Brown has lifted the state of emergency drought proclamation; however, all Jurisdictions are still required to continue water conservation efforts, and report the amount of water use to the State Water Board. Although the number of days to water a lawn has increased, the City of Riverbank encourages all residents and businesses to continue conserving water whenever possible to help prevent another state of emergency due to a drought.

The City thanks you for your efforts and cooperation with this policy.



How much water **am** I using?





**City of
Riverbank**

6707 3rd St.
Riverbank, CA 95367

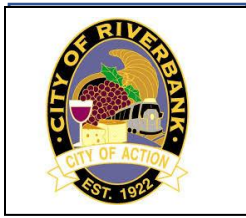
(209) 863-7109
www.riverbank.org

AquaHawk can tell you **right now!** Fast, free and easy sign up

Your water supplier, City of Riverbank encourages you to use the new, free AquaHawk Customer Portal so you are better equipped to reduce your water use.

- Register at <https://riveca.aquahawk.us/>
All you need is your name, phone number, email address and your water account number.
View consumption over a period of time – see your water consumption down to the hour.
- Recognize possible leaks more quickly.
- Take control of your water use. With AquaHawk you don't have to wait for your bi-monthly bill to see how much water you use for everyday activities. You'll see how you're doing, not how you did.
- Set your own personal thresholds and receive text or email alerts.





Garbage and Organic Material Recycling

City of Riverbank residents receive one Black and one Green/Gray can that must be placed on street in front of home NO later than **5:00 AM** on collection day. Both cans should be placed away from vehicles with lid opening facing street & spaced 18" apart. BOTH cans will be picked up EVERY WEEK BY A SPLIT-COMPARTMENT TRUCK. Lids should be closed completely.

GREEN / GRAY ORGANIC MATERIAL CAN



YES:

- ✓ Green materials
- ✓ Wood waste
- ✓ Food scraps
- ✓ Fiber (paper & cardboard)
- ✓ Food-soiled paper
- ✓ Landscape & pruning

NO:

- ✗ Trash/Garbage
- ✗ Asphalt
- ✗ Plastic Bags
- ✗ Plastic, Glass, Metal
- ✗ Batteries, Tires
- ✗ Paint/Toxic Material
- ✗ Dirt, Rock, Concrete,
- ✗ TVs/Computer Monitors
- ✗ Dead Animals
- ✗ Hot Ashes
- ✗ Palm Fronds
- ✗ Needles/Sharps: For disposal options go to: www.stancounty.com/er/hazmat/pdf/sharps-flyer.pdf



BLACK GARBAGE/TRASH CAN



YES:

- ✓ Household Garbage/Trash
- ✓ Glass Bottles/Containers
- ✓ Aluminum Cans
- ✓ Plastic Bottles/Containers
- ✓ Tin Cans

NO:

- ✗ Organic Materials
- ✗ Dirt, Rock, Concrete, Asphalt
- ✗ TVs/Computer Monitors
- ✗ Needles/Sharps: For disposal options go to: www.stancounty.com/er/hazmat/pdf/sharps-flyer.pdf
- ✗ Yard Waste
- ✗ Batteries, Tires
- ✗ Hot Ashes
- ✗ Paint/Toxic Material
- ✗ Cardboard
- ✗ Dead Animals

EXTRA SERVICES FOR RESIDENTS

Large Bulky Items: Twice a year residential curbside collection (refrigerators, furniture, appliances)

Electronic Waste: 4 times a year residential curbside collection (TVs, computers, monitors)

Call Gilton to schedule an appointment (209) 527-3781



Reciclaje de Basura y Material Organico

Los residentes de Riverbank reciben un bote negro y un bote verde/gris que deben colocar en la calle frente de la casa NO mas tarde de las 5:00am del dia de coleccion. Ambos botes deben estar lejos de vehiculos y con la tapa que se abre hacia la calle, 18" aparte. Ambos botes seran recogidos cada semana por un camion de compartimiento dividido. Las tapas deben estar completamente cerradas.

BOTE DE MATERIAL ORGANICO VERDE/GRIS



SI:

- ✓ Material Verde
- ✓ Residuos de Madera
- ✓ Sobras de Comida
- ✓ Fibra (Papel y Carton)
- ✓ Papel Manchado de Comida
- ✓ Desechos de Jardin

NO:

- ✗ Basura
- ✗ Asfalto
- ✗ Bolsas de Plastico
- ✗ Plastico, Vidrio, Metal
- ✗ Pilas, Llantas
- ✗ Aguja/Punzantes Para conocer las opciones de eliminacion, vaya a: www.stancounty.com/er/hazmat/pdf/sharpsflyer.pdf
- ✗ Tierra, Piedras, Cemento
- ✗ Televisores, Computadoras
- ✗ Animales Muertos
- ✗ Cenizas Calientes
- ✗ Hojas de Palma



BOTE NEGRO DE BASURA



SI:

- ✓ Basura de Casa
- ✓ Botellas/Contenedores de Vidrio
- ✓ Lata de Aluminio
- ✓ Botellas/Contenedores de Plastico
- ✓ Lata de comida

NO:

- ✗ Materiales Organico
- ✗ Tierra, Piedras, Cemento, Asfalto
- ✗ Televisores/Computadoras
- ✗ Aguja/Punzantes Para conocer las opciones de eliminacion, vaya a: www.stancounty.com/er/hazmat/pdf/sharpsflyer.pdf
- ✗ Desechos de Jardin
- ✗ Baterias, Llantas
- ✗ Cenizas Calientes
- ✗ Pintura/Material Toxico
- ✗ Carton
- ✗ Animales Muertos

SERVICIOS ADICIONALES PARA RESIDENTES

Coleccion Abultada de Articulos: Coleccion de articulos grandes dos veces al año (refrigeradores, muebles, electro domesticos)

Desechos Electronicos: Coleccion de articulos electronicos cuatro veces al año (Televisores, Computadoras)

Llamar a Gilton para una cita (209) 527-3781

BULKY ITEM COLLECTION PROGRAM



What do you do with those large, over-sized items that are not accepted in the regular waste and recycling collection?

Bulky Item Collection Program is provided to all City of Riverbank residential customers two times per calendar year.

Here's what to do:

1. Call Gilton to schedule your appointment.
2. Place bulky items in front of your house no earlier than 6:00 p.m. the night before and no later than 6:00 a.m. of the scheduled day.
3. Items need to be placed at the curb and in the street.
4. Be sure you do not block sidewalks, mailboxes or garbage cans.

ITEMS ACCEPTED FOR PICK-UP:

- Refrigerators/freezers
- Water heaters
- Air conditioning units
- Washers/dryers
- Dishwashers
- Toilets/sinks/tubs
- Couches/sofas
- Tables/chairs
- Dressers
- Mattresses/bed frames
- Microwaves
- Hot tubs/BBQs/patio furniture
- Doors/ladders
- Lawn mowers
- Bicycles/exercise equipment
- Bundled, dry cardboard
- Maximum of ten (10) pieces of wood

And other bulky items...Just call and ask.

ITEMS NOT ACCEPTED:

- No tires
- No automobile parts
- No Bags/boxes of trash
- No construction debris
- No concrete/asphalt/sheet rock
- No hazardous/toxic materials
- No fencing (10 pieces of wood OK)
- No commercial/business waste
- No pressure treated wood or RR ties
- No sod
- No types of liquid
- No yard waste
- No dead animals
- No glass or mirrors
- No televisions or monitors
- No dirt
- No paints, solvents, oil

For questions regarding these not accepted items call Stanislaus County Department of Environmental Resources (209) 525-6789

Call Gilton Solid Waste Management to schedule your appointment:
(209) 527-3781

There is no additional charge, but is by appointment only!

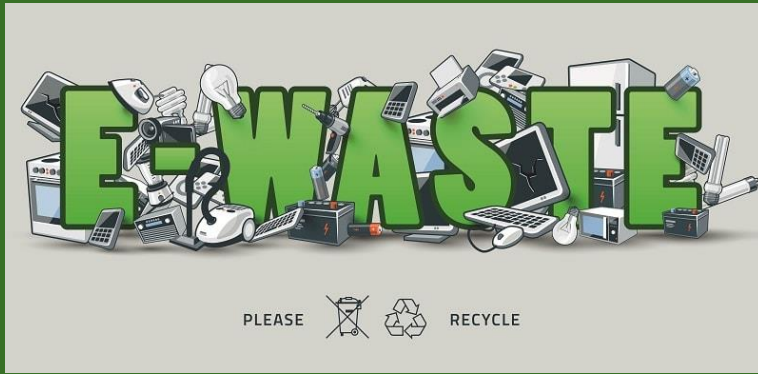
We wish to thank you for doing your part to protect our environment.



For more information on Recycling please visit CalRecycle at:

<https://www.calrecycle.ca.gov/recycle/>

Reminder: All paper products such as newspaper, magazines, catalogs, white paper, paper bags and cardboard go into the gray/green can.



What is E-Waste?

E-waste is a popular, informal name for electronic products nearing the end of their "useful life." Computers, televisions, VCRs, stereos, copiers, and fax machines are common electronic products. Many of these products can be reused, refurbished, or recycled.

City of Riverbank residential customers may enjoy curbside E-Waste pick-up four times per year, per customer.

ITEMS ACCEPTED FOR PICK-UP:

Televisions (CRT, LCD, LED and Projection)
 DVD & VCR Players
 Video Game Console
 Stereo Equipment & Speakers
 CD Players
 Digital Cameras
 Telephones
 Cell Phones
 Small kitchen appliances
 Calculators
 Computers (PC's), Printers, Monitors, Keyboards and Mice
 Servers, Computer Hard Drives and Zip Drives
 Copiers and Fax Machines ("Desktop" Size Only)
 Electronic Cables, Power Supply Units, Connectors & Cables
 And other electronics....Just call and ask.

ITEMS NOT ACCEPTED:

- Light Bulbs of ANY KIND
- Batteries (i.e. household; car)
- Hazardous Waste
- Solar Panels
- Contaminated E-waste (i.e. medical equipment)
- LARGE Copy Machines

*For questions regarding these items call Stanislaus County Department of Environmental Resources (209) 525-6789

Call Gilton Solid Waste Management to schedule your appointment:
 (209) 527-3781

There is no additional charge, but is by appointment only!

Thank You For Recycling!

We wish to thank you for doing your part to protect our environment.



For more information on Electronic Waste management please visit CalRecycle at:
<https://www.calrecycle.ca.gov/Electronics/>

Reminder: All paper products such as newspaper, magazines, catalogs, white paper, paper bags and cardboard go into the gray/green can.

STORM DRAIN INFORMATION



ONLY RAIN DOWN THE STORM DRAIN

Water that flows off our yards, streets, parking lots and driveways into storm drains eventually ends up in local rivers.

The storm drain system and sanitary sewer system are completely separate. Our storm drains transport runoff untreated to local rivers.

As water makes its way to storm catch basins it picks up and carries pollutants found on streets, sidewalks, gutters, driveways, yards and parking lots.

Help us reduce pollution in our local rivers by doing the following:

- Comply with the City landscape watering schedule
- Don't overuse fertilizers or pesticides
- Pick up your pet's waste
- Sweep up yard debris into green/gray container
- Call 209-863-7190 to report any illegal dumping

The Story of Freddy the Fish



Freddy the Fish lives in the local Rivers. He wants to make you aware that water pollution can come from a lot of different places, but the number one reason that our rivers, creeks, lakes and streams get dirty is from the pollutants that the rain water picks up when it flows into the storm drains. A storm drain is the rectangle hole that you see by the curb on your street. Water that goes into the Storm Drain goes to our River.

**For more information
about Storm Drains call:**

(209) 863-7127

**Development Services
Department**



**To Report a Clogged
Storm Drain or a Spill**

**Public Works Department
(209) 869-7128**

To Report Illegal Dumping

**Neighborhood Improvement
Complaint Line
(209) 863-7190**

For more information on Storm Water please visit

City of Riverbank Website at: <http://www.riverbank.org/163/Storm-Water-Division>

Environmental Protection Agency (EPA) at: <https://www.epa.gov/npdes/npdes-stormwater-program>

Water Pollution Prevention
It's Up to Us!

Riverbank has two drainage systems, the sewer and the **storm drains**. The storm drain system was designed to prevent flooding by carrying excess rainwater away from city streets and out to our rivers or waterways.

Because the system contains no filters, it now serves the *unintended* function of carrying urban pollution straight to our rivers, and eventually the ocean.

This pamphlet tells you how to prevent river pollution from "stormwater" or "urban runoff."

Rain, industrial and household water mixed with urban pollutants creates stormwater pollution. The pollutants include: oil and other automotive fluids, paint and construction debris, yard and pet wastes, pesticides and litter.

Urban runoff pollution flows to our rivers through the storm drain system – gutters, inlets, retention basins, pipelines, pumping facilities -- that take water and debris straight from Riverbank streets to our rivers and waterways. Each day, polluted urban runoff enters our rivers untreated, leaving toxic chemicals and trash to be carried downstream.

Urban runoff pollution contaminates our rivers, harms aquatic life and increases the risk of flooding by clogging gutters and catch basins.

The Best Management Practices (BMPs) will ensure cleaner rivers and a cleaner city.



www.riverbank.org

**For more information about Storm Drain
Protection call:**

(209) 863-7127

**Development Services Department
City of Riverbank**

Recycling & Hazardous Waste Disposal

**Stanislaus County Household Hazardous Waste
(209) 525-6700**

<http://www.stancounty.com/er/hazmat/household-hazardous-waste.shtm>

To Report a Clogged Storm Drain or a Spill

**City of Riverbank
Public Works Dept. (209) 869-7128
Development Service Dept. (209) 863-7127**

Reporting of Illegal Dumping

**City of Riverbank Neighborhood Improvement
Complaint Line
(209) 863-7190**

Stormwater

**Best Management Practices
(BMPs)**

Home Repair & Remodeling



**Safe Environmental Habits and
Procedures for:**

Do-it-Yourself

Landscapers Do-it-

Yourself Painters

Do-it-Yourself Remodelers

Homeowner



**Development Services
Department**

Household Hazardous Waste Disposal

Household toxics, such as common household cleaners, paint products and motor oil can pollute our rivers and poison the groundwater if not disposed of as hazardous waste.

- Take your household Chemicals and toxics to the local Household Hazardous Waste Facility instead of dumping them on the ground, down the sink or into a gutter, street or storm drain.



Concrete & Masonry

Fresh concrete and mortar application materials can wash down or blow into the street, gutter or storm drain, posing a hazard to aquatic life and humans.

- Do not mix up more fresh concrete or cement than you will use.
- Store bags of cement and plaster under cover. Protect these materials from rainfall, runoff and wind, away from gutters and storm drains.
- Never dispose of cement washout or concrete dust onto driveways, streets, gutters or storm drains.

Painting

Paints and solvents contain chemicals that are harmful to aquatic life. Toxic chemicals can come from liquid or solid products or from cleaning residues on rags. It is especially important to prevent these chemicals from entering storm drains.

Paint Cleanup

- Never clean brushes or rinse paint containers into a street, gutter or storm drain.
- For oil-based paints, paint out brushes to the extent possible. Clean with thinner and then filter and reuse thinner.

- For water-based paints, paint out brushes to the extent possible, then rinse in the sink.
- When thoroughly dry, used brushes, empty paint cans (lids off), rags and drop cloths may be disposed of as trash.

Paint Removal

- Chemical paint stripping residue, including saturated rags, is a hazardous waste and should be taken to a household hazardous waste collection event.
- Chips and dust from marine paints or paints containing lead or tributyl tin are also hazardous wastes. Sweep them up and save them for a hazardous waste collection event.

Paint Recycling

- Reuse leftover paint for touch-ups or recycle it at a local household hazardous waste collection event, where it will be recycled or donated to a local graffiti paint-out program.



Landscaping & Gardening

Intensive gardening and landscaping increase the likelihood that garden chemicals and soil will wash into storm drains. Pesticides and herbicides not only kill garden invaders, they also harm insects, poison fish and contaminate ground and river water.

- Use organic or non-toxic fertilizers and pesticides.
- Do not fertilize or use pesticides near ditches, gutters or storm drains.
- Store pesticides, fertilizers and chemicals in a covered area to prevent runoff.
- Do not blow, sweep, hose or rake leaves into the street, gutter or storm drain.

- In communities with curbside yard waste recycling, place clippings and pruning waste in approved containers for pick up.
- Conserve water by using a drip irrigation, soaker hoses or micro-spray systems.

Construction

Sediment, from excavation and other construction projects, is the most common pollutant washed from work sites. Sediment entering the waterways through storm drains harms aquatic life and disrupts the food chain upon which both fish and people depend.

General Practices

- Keep all construction debris away from the street, gutter and storm drain. Look for and clean up material that may have traveled away from your property.
- Keep materials out of the rain by storing them indoors or outdoors with a secure roof or plastic sheeting.

Erosion Control

- Schedule grading and excavation projects for dry weather.
- Cover excavated material and stockpiles of asphalt and sand with plastic tarps.
- Prevent erosion by planting fast-growing annual and perennial grasses. These will shield and bind soil.

Recycle

Use a crushing company to recycle cement, asphalt and porcelain rather than taking them to a landfill.



What are some of the potential pollutant sources?

- Landscaping and Gardening
 - Dirt / Soil / Rocks / Bark and other landscaping materials
 - Vegetation removal
 - Herbicides, insecticides and fertilizers
 - Over watering
- Pest Control
 - Toxic chemicals
 - Hazardous wastes

Storm drains are intended for rain water to drain rain water away from our streets and to prevent flooding. Urban runoff contributes significantly to the pollutants that enter our creeks, rivers and oceans. By using materials properly, protecting stockpiles and materials from rain and wind and using less toxic chemicals you can minimize the pollutant potential.

Recycling & Hazardous Waste Disposal

Stanislaus County Household Hazardous Waste
(209) 525-4123
www.stancounty.com/er/hazmat/household-hazardous-waste.shtm

Gilton Solid Waste
Division
(209) 527-3781



To Report a Clogged Storm Drain or a Spill

City of Riverbank
Public Works Department / Development
Service Department
(209) 869-7128 or (209) 863-7127

To Report Illegal Dumping

City of Riverbank Neighborhood
Improvement Complaint Line
(209) 863-7190



www.riverbank.org

*For more information about
Storm Drain Protection call:*

(209) 863-7127
Development Services
Department
City of Riverbank

Stormwater

Best Management Practices (BMPs)

Landscape, Gardening and Pest Control



Safe Environmental Habits and Procedures for:

Homeowners

Gardeners

Landscapers



Development Services Department

Water Pollution Prevention It's Up to Us!

ONLY RAIN DOWN THE STORM DRAIN



Landscaping, Gardening and Pest Control

BEST MANAGEMENT PRACTICES

Landscaping and Gardening

- Do not over water. Conserve water by using irrigation practices such as drip irrigation, soaker hoses or micro-spray systems.
- Recycle tree clippings and pruning waste.
- Do not blow or rake leaves into street, gutter or storm drains.
- Plan landscaping activities during dry weather.
- Protect storm drains when doing excavating to prevent soil and sediment from entering the storm drain system.
- Protect stockpiles of materials with tarps or temporary roofs to protect them from rain and wind erosion.
- Place "pruned refuse" for pick up away from the gutter to minimize potential for storm drain intrusion.
- Fertilize using organic or non-toxic products. Do not over fertilize, follow directions for use.
- Store fertilizer in a protected area to prevent run off.
- Use herbicides that are non-toxic. Follow all directions on the label for use.
- Plant California native, drought resistant or low water using plants, flowers, shrubs and ground cover.
- Use your green waste can to dispose of grass clippings and other yard waste that is not pruned refuse.
- Recycle and compost as an alternative for yard wastes.
- Leaves are only allowed in the street for

pick up during specified times of the year and cannot be combined with pruned refuse.

- Plant vegetation in dirt / exposed areas that have a potential for erosion.
- Over watering will cause run off that carries yard waste, pesticides, herbicides and fertilizers into the storm drain system. Do not over water.

Pesticides and Alternatives

Implement Integrated Pest Management (IPM)

- A) Physical Controls
 - Caulking holes that pests can get into
 - Create barriers to pests
 - Remove pests by hand picking
 - Use traps
- B) Biological Controls
 - Predatory insects (e.g. Green lacewings eat aphids)
 - Bacterial insecticides
(e.g. Bacillus thuringiensis kills Caterpillars)
- C) Chemical Controls
 - The least toxic products
 - Dehydrating dusts (e.g. silica gel)
 - Insecticidal soaps
 - Boric Acid powder
 - Horticultural oils
 - Pyrethrin-based insecticides

DO YOU KNOW THESE GARDEN INSECT HELPERS?

Lacewings: devour aphids, thrips, mealybugs, scale, spider mites, leafhoppers and insect eggs and can be found on lilac, daisies, goldenrod and other flowers and plants.

Soldier Beetle: eats aphids and other soft bodied insects. Is attracted to Goldenrod.

Dragonfly: goes after flying insects like flies, midges and mosquitoes and is attracted to any of your water plants.

Bee: Needed for pollination of our flowers, plants and vegetables, loves to visit just about every type of flower.

Syrphid Fly: hunts aphids, mealybugs and other pests and pollinates too, just like the bee, loves most flowers.

Ground Beetle: Goes after slugs, snails, cutworms and root maggots and can be found on the ground in your garden.

Spider: Probably the greatest predator in your garden. Goes after many types of insects and can be seen in all parts of your garden.

Parasitic Wasp: Lays its eggs on pests and their eggs. As the larvae hatch, they eat the pest. They like Goldenrod, Buckwheat, Sunflowers and Yarrow.

Tachinid Fly: Eats caterpillars and beetles and is attracted to Buckwheat.

Ladybug: Eats aphids, scale, thrips, mealybugs and spider mites and can be found on Yarrow, Buckwheat, Lilac and Asters.

IF YOU MUST USE CHEMICALS:

- Use a pesticide that is specifically designed to control your pest. The insect should be listed on the label. Approximately 90% of the insects on your lawn and garden are not harmful.
- Read labels and use only as directed. Many home gardeners use pesticides at over 20 times the rate that farmers do.
- Do not use pesticides if rain is expected.
- Never use pesticides near waterways, creeks, rivers or the ocean.



Spill Control

- Be prepared for spills
- Clean up spills using absorbent materials and then dispose of all waste properly.

Disposal of Chemical Containers

- Chemical containers that still have product in them cannot go into your regular trash. They are hazardous waste and must be disposed of properly.
- Empty Chemical containers must be rinsed prior to disposal. The rinse water should be used in your garden just the same as the original chemical. It cannot go down the drain.